## BEFORE THE PERSONNEL APPEALS BOARD

## STATE OF WASHINGTON

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	MICHELE REGAN,	)	
	Appellant,	) Case No. ALLO-00-0004	
	v.	ORDER OF THE BOARD FOLLOWING	
	BELLEVUE COMMUNITY COLLEGE,	HEARING ON EXCEPTIONS TO THE DETERMINATION OF THE DIRECTOR	
	Respondent.	) )	
	Hearing on Exceptions. This appeal came on for hearing before the Personnel Appeals Board,		
	WALTER T. HUBBARD, Chair; GERALD L. MORGEN, Vice Chair; and LEANA D. LAMB		
	Member, on Appellant's exceptions to the Director's determination dated January 20, 2000. The		

Washington.

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Appellant Michele Regan was present and was represented by Dale Pettit. Appearances. Respondent Bellevue Community College (BCC) was represented by Lucy Macneil, Vice President of Human Resources.

hearing was held on March 21, 2000, in the Personnel Appeals Board hearing room in Olympia,

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**Background.** In August 1998, Appellant requested a position review and inclusion in the classified service. Subsequently, she submitted a position questionnaire (PQ) dated May 25, 1999. Respondent allocated Appellant's position to the Office Assistant III classification. On September 22, 1999, Appellant appealed the decision to the Department of Personnel (DOP). Appellant requested that her position be reallocated to the Administrative Assistant A classification. The Director's determination was issued on January 20, 2000, and concluded that Appellant's position was properly allocated. On February 16, 1999, Appellant filed exceptions to the Director's determination with the Personnel Appeals Board. Appellant's exceptions are the subject of this

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proceeding. In summary, Appellant takes exception to the Director's determination that she does

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Summary of Respondent's Arguments. Respondent argues Appellant's position is best described by the Office Assistant III classification. Respondent acknowledges that Appellant performs a variety of work under general supervision and that the level of detail involved in her work is

not provide support to the co-directors of the unit and that the scope and level of her duties do not meet those envisioned by the Administrative Assistant A classification.

Appellant works for the Shared Client Services (SCS) area of the Center for Information Services. The human resource function for the organization is administered by Bellevue Community College. Appellant's duties include preparing and coordinating interagency agreements and statements of work for project contracts; recruiting employees for contracts and projects; and performing general support functions for the office. Appellant takes work direction and provides information directly to the co-directors, but as evidenced by the PQ Appellant completed and signed, she reports directly

Summary of Appellant's Argument. Appellant disputes the reporting relationship she included in

her PQ and asserts that she actually reports to the co-directors. Appellant argues that she is

responsible for recruiting personnel; drafting exempt contract work statements; completing the

appropriate hiring documents; providing orientation for new employees; processing timesheets,

billings and invoices; and forwarding payroll and leave information to Bellevue Community

College. In addition, Appellant argues that she has delegated purchasing authority up to \$500 and

that she participates in planning, expenditures and analysis of purchases. Appellant asserts that she

performs duties and responsibilities in many areas, that her job is complex, and that she supervises

hourly student employees. Appellant contends that her position is best described by the

Administrative Assistant A classification.

to the office manager. (See pages 1 and 7 of Ex. 1).

Personnel Appeals Board 2828 Capitol Boulevard Olympia, Washington 98504

complex in nature. However, Respondent contends that Appellant's duties such as processing documents, searching for candidates, placing ads, monitoring expenditures, maintaining monthly reports, and processing billing documents, are encompassed by the Office Assistant III classification.

**Primary Issue.** Whether the Director's determination that Appellant's position is properly allocated to the Office Assistant III classification should be affirmed.

**Relevant Classifications.** Office Assistant III, class code 2222, and Administrative Assistant A, class code 2045.

**Decision of the Board.** The purpose of a position review is to determine which classification best describes the overall duties and responsibilities of a position. A position review is neither a measurement of the volume of work performed nor an evaluation of the expertise with which that work is performed. Also, a position review is not a comparison of work performed by employees in similar positions. A position review is a comparison of the duties and responsibilities of a particular position to the available classification specifications. This review results in a determination of the class which best describes the overall duties and responsibilities of the position. <u>Liddle-Stamper v.</u>
Washington State University, PAB Case No. 3722-A2 (1994).

In relevant part, the basic function and distinguishing characteristics for the Administrative Assistant A classification encompass positions that provide support in a variety of functional areas directly to the chief administrator or head of a major organizational unit or administrative department and that perform or coordinate administrative support functions for the entire unit, develop and establish procedures and apply policies for the unit. The duties Appellant describes in her PQ do not include developing or establishing procedures or applying policies. Rather, in

conjunction with her supervisor and various project associates, Appellant provides support functions for her unit. The nature of the duties and responsibilities assigned to Appellant are best described as complex clerical functions.

The basic function and distinguishing characteristics for the Office Assistant III classification encompass positions that independently perform a variety of complex clerical assignments and projects and that resolve problems and respond to inquires. Examples of clerical assignments are preparing reports; establishing and maintaining record keeping systems or data base files; monitoring financial records; responding to inquiries regarding policies and procedures; composing correspondence; assisting in the preparation, compilation and coordination of reports and records; compiling and keyboarding material such as financial, technical, and statistical reports; performing complex word processing tasks; computing salaries, costs and fees; performing electronic mail tasks; and ordering, receiving and maintaining inventory. The duties described in Appellant's PQ fall within this description of complex clerical duties. Appellant prepares documents, reports and correspondence; monitors expenditures and the status of monthly projects; estimates costs, researches information; shares information with other staff and the co-directors; and advises new staff on existing policies and procedures. These duties and responsibilities are encompassed by the Office Assistant III classification.

**Conclusion.** The appeal on exceptions by Appellant should be denied and the Director's determination dated January 20, 2000, should be affirmed and adopted.

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2	ORDER		
3	NOW, THEREFORE, IT IS HEREBY ORDERED that the appeal on exceptions by Appellant i		
4	denied and the Director's determination dated January 20, 2000, is affirmed and adopted. A copy i		
5	attached.		
6	DATED this	day of	, 2000.
7		day of	
8			WASHINGTON STATE PERSONNEL APPEALS BOARD
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12			Gerald L. Morgen, Vice Chair
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